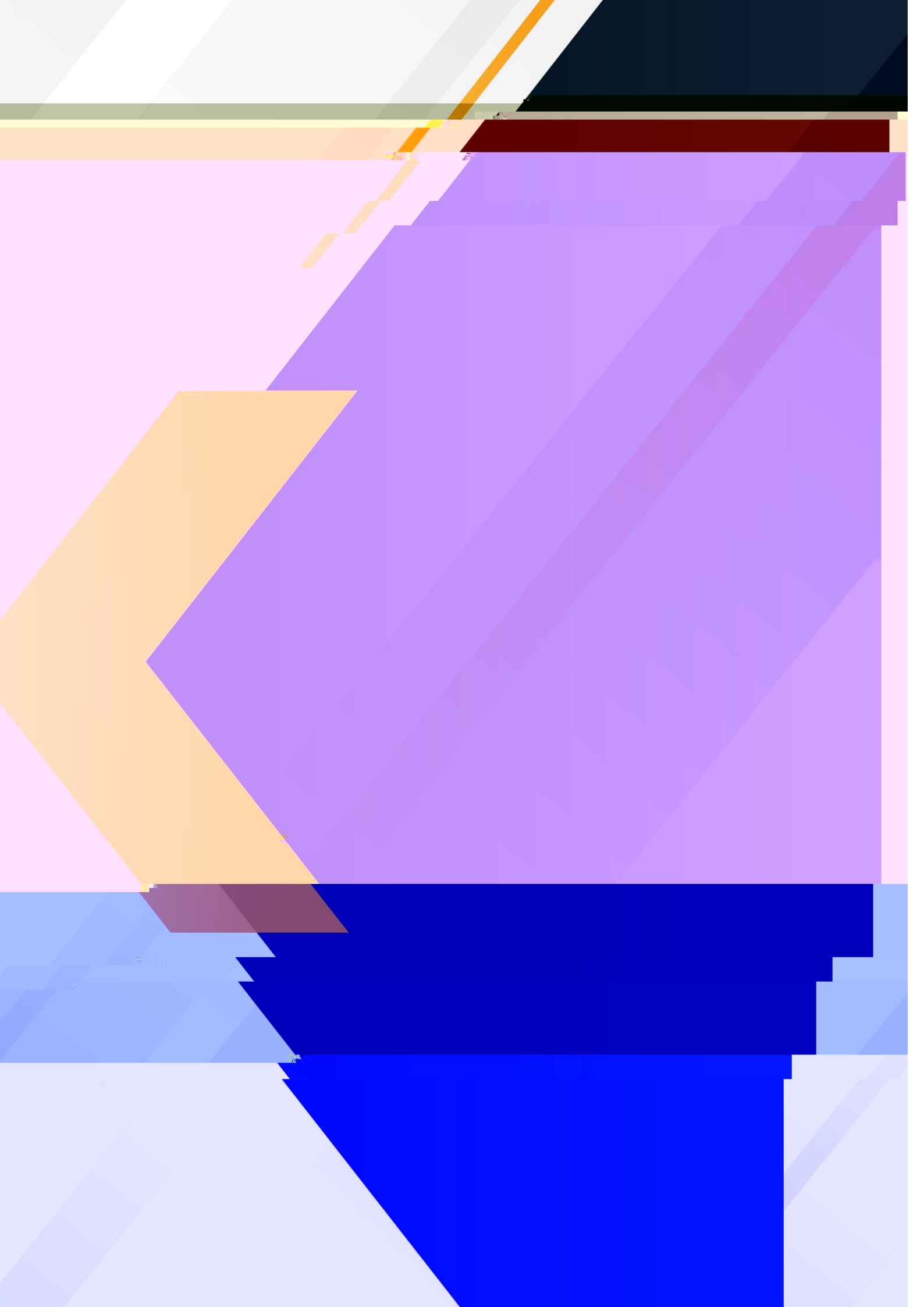
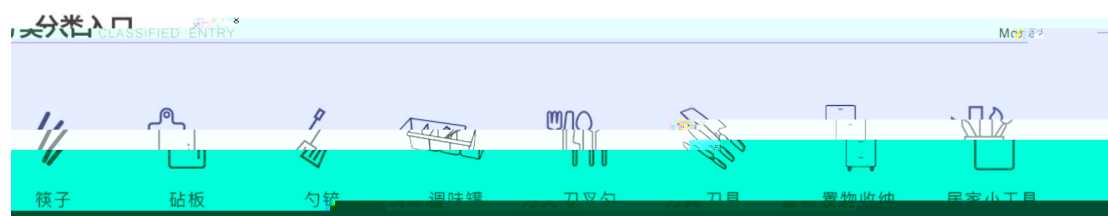




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ERP

a)

b)

c)

d)

1

2

Q

H

L

